

CLIENT EDITION

Mulkern AI Systems Platform



User's Manual

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SECTION 01

Introduction

Mulkern AI Systems Platform is an AI-powered workspace giving you access to advanced language models for conversations, image generation, and video creation — all from one account.

This manual covers everything you need as a client user: logging in, using AI chat, generating images and video, organizing your work into folders, and managing your profile.

Your Account

Your client account gives you access to AI features including chat conversations, image generation, and video creation, all in one dashboard.

SECTION 02

Account Access

Registration requires a signup link from your provider:

1. Click the signup link provided
2. Complete the registration form
3. Verify your email address
4. Log in with your credentials

SECTION 03

Logging In

1. Navigate to the login page
2. Enter your email and password
3. If two-factor authentication (2FA) is enabled, enter your 6-digit verification code from your authenticator app
4. Click to sign in

SECTION 04

Dashboard Overview

After logging in, your dashboard shows:

- Total counts for chats, images, and videos you've created
- Recent activity
- Quick access buttons to create new content
- A list of pending image/video generations (displayed while processing)

SECTION 05

Navigation

The main menu is located in the sidebar (desktop) or mobile drawer (mobile). Access different sections by clicking menu items.

Dark Mode

Toggle between light and dark themes using the theme switcher in the interface. Your preference is saved automatically.

AI Chat Conversations

Starting a New Chat

1. Click **Chats** in the sidebar
2. Click the "New Chat" button at the bottom of the sidebar
3. A new untitled chat is created and you're taken to the chat interface

Using the Chat Interface

The chat interface consists of:

- **Left Sidebar** — lists your folders and chats
- **Main Area** — chat conversation with messages
- **Top Bar** — shows chat title and delete button
- **Model Selector** — choose which AI model to use (appears below the title)
- **Message Input** — text area at the bottom with Send button

Selecting an AI Model

Before sending messages:

1. Click the Model dropdown (below the chat title)
2. Choose from available models (e.g., GPT-4o, Claude, etc.)
3. The selected model is used for all messages in this conversation

Note: Available models depend on the API keys configured on your account.

Sending Messages

1. Type your message in the text area at the bottom
2. Press Enter to send (or click the Send button)
3. Use Shift+Enter for line breaks within your message
4. The AI responds with streaming text that appears in real time

Chat Features

- **Markdown Support** — responses are formatted with markdown (headers, lists, code blocks, etc.)
- **Code Highlighting** — code snippets are syntax-highlighted
- **Timestamps** — each message shows relative time (e.g., "5 minutes ago")
- **Auto-naming** — your first chat is automatically titled based on your first message

Renaming a Chat

1. Find the chat in the sidebar
2. Click the three-dot menu (⋮) next to it
3. Select "Rename"
4. Enter the new title in the popup
5. Click "Rename Chat"

Deleting a Chat

From the sidebar:

1. Find the chat in the list
2. Click the three-dot menu (⋮)
3. Select "Delete"
4. Confirm deletion in the popup

From within a chat:

1. Click the trash icon in the top-right corner
2. Confirm deletion in the popup
3. You'll be redirected to the chats list

Chat Folders

Creating Folders

1. On the Chats page, click "New Folder" button
2. Enter a folder name in the popup
3. Click "Create Folder"
4. The folder appears in your sidebar

Organizing Chats in Folders

Moving a chat to a folder:

1. Click the three-dot menu (...) next to the chat
2. Select "Move to Folder"
3. Choose a folder from the dropdown (or select "No Folder (Root)" to remove from folders)
4. Click "Move Chat"

Viewing Folder Contents

1. In the sidebar, click the arrow (►) next to a folder name to expand it
2. Chats within the folder are displayed indented below
3. Click the arrow again (▼) to collapse the folder

Renaming Folders

1. Click the three-dot menu (...) next to the folder
2. Select "Rename"
3. Enter the new name
4. Click "Rename Folder"

Deleting Folders

1. Click the three-dot menu (...) next to the folder
2. Select "Delete"
3. If the folder contains chats, you'll see an error — move or delete chats first
4. Empty folders can be deleted after confirmation

AI Image Generation

Accessing Image Generation

Click **Images** in the sidebar to access the image generation page.

Generating an Image

1. In the "Generate New Image" section at the top:
2. Enter your Prompt (description of the image you want)
3. Select a Model from the dropdown
4. Click "Generate Image"
5. A success message appears — the image will appear in "Saved Images" when ready

Note: Image generation is asynchronous. Depending on the model, it may take 10–60 seconds.

Viewing Generated Images

Scroll down to the "Saved Images" section:

- Images are displayed in a grid (4 columns on desktop)
- Each image shows a thumbnail, prompt text, and timestamp
- Images are paginated (20 per page)

Image Actions

Click the three-dot menu (⋮) on any image to:

Action	What it does
View Full Size	Opens the image in a larger view
Download	Downloads the image to your device
Move to Folder	Select a folder from the dropdown, then confirm the move
View Info	See the full prompt, model used, and metadata
Delete	Confirm to permanently remove the image

Image Folders

Creating Image Folders:

1. On the Images page, click "New Folder" in the sidebar
2. Enter a folder name
3. Click "Create Folder"

Organizing Images: use the "Move to Folder" option in the image menu, click a folder name in the sidebar to view only images in that folder, or click "All Images" to see everything.

Managing Folders: rename or delete (empty folders only) via the three-dot menu on the folder.

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AI Video Generation

Accessing Video Generation

Click **Videos** in the sidebar to access video generation.

Generating a Video

1. In the "Generate New Video" section:
2. Enter your Prompt (description of the video)
3. Select a Model from the dropdown
4. Click "Generate Video"
5. A success message appears — the video will appear in "Saved Videos" when ready

Note: Video generation takes longer than images — typically 1–5 minutes, depending on the model.

Viewing Generated Videos

In the "Saved Videos" section:

- Videos are displayed in a grid
- Each shows a preview, prompt, and timestamp
- Videos are paginated (20 per page)

Video Actions

Click the three-dot menu (...) on any video to:

Action	What it does
View / Play	Plays the video in your browser
Download	Downloads the video file
Move to Folder	Select a folder, then confirm the move
View Info	See prompt, model, duration, resolution, and metadata

Delete	Confirm to permanently remove the video
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Video Folders

Video folders work identically to image folders: create folders with the "New Folder" button, move videos via the three-dot menu, click folder names to filter, and rename or delete empty folders.

SECTION 10

Profile Settings

Accessing Your Profile

1. Click your profile menu (usually top-right)
2. Select Profile Settings or Edit Profile

Updating Profile Information

1. In Profile Settings, update: Name, Email address, Language preference
2. Click Save or Update Profile

Changing Password

1. Find the Password section in Profile Settings
2. Enter your current password, then your new password twice to confirm
3. Click Save or Update Password

Troubleshooting

Chat Issues

"Please configure your API key" message:

- Instance-wide API keys have not been configured for your account
- **Solution:** Go to Profile Settings and add your own OpenAI or OpenRouter API key

Model selector not appearing:

- No API keys are configured — add your own key, or contact support

Image/Video Issues

"Please configure your FAL AI API key" message:

- No FAL AI API key is configured
- **Solution:** Go to Profile Settings and add your FAL AI API key, or contact support

Generation takes too long:

- Image generation: usually 10–60 seconds. Video generation: usually 1–5 minutes.
- If it's taking noticeably longer, refresh the page — completed items appear in the "Saved" section automatically

Image/Video doesn't appear:

- Check the "Saved Images" or "Saved Videos" section
- Try refreshing the page
- Check for an error message — the generation may have failed and can be retried

Folder Issues

Can't delete a folder:

- Folders must be empty before deletion — move or delete all content from the folder first, then delete it

Content not appearing in a folder:

- Verify you completed the "Move to Folder" step correctly
- Check "All Chats" / "All Images" / "All Videos" to confirm the item still exists

- Try moving it to the folder again

SECTION 12

Getting Help

The interface provides real-time feedback through messages:

- Green success messages confirm completed actions
- Red error messages explain issues
- Loading indicators show operations in progress
- Blue informational messages provide guidance

Check custom links in your navigation for additional support resources.

Need more help?

Contact support at support@mulkernai.com